

Gambling Helpline Tracking Log
Month Of October 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	5	6	11	10	2	34
Gambler Seeking Info Only	0	0	2	0	0	2
Gambler Seeking GA	2	1	1	0	1	5
Gambler Just Wants To Talk	0	1	0	1	0	2
Admin Reasons	2	0	2	1	0	5
SO Seeking Treatment	0	0	2	1	1	4
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	0	1	0	1
Other Family Seeking Info Only	0	4	0	0	0	4
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	1	0	0	0	1
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	1	0	0	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	8	11	11	3	7	40
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	0	0	0
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	12	28	22	22	6	90
Other (please Specify)	5	6	8	5	4	28
TVG or Casino Reservations	1	9	2	0	0	12
TOTAL	35	68	61	44	21	229
GAT Referrals Given	8	15	23	19	3	68
# People Referred To Treatment	5	10	14	12	3	44
Connected Directly To Agency	1	4	2	1	0	8
Confirmed Appt. With Agency	1	2	0	1	0	4
Permission to call back 72 hour	4	6	8	6	1	25
Successful 72 Hour Call Back	1	4	3	2	0	10
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	1	2	0	1	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	1	1	1	1	5

GAT REFERRALS: BAKER=1 BENTON=1 DESCHUTES=3 DOUGLAS=1 JEFFERSON=1 JOSEPHINE=1 KLAMATH=1 LANE=9 LINCOLN=1 LINN=2 MALHEUR=1 MARION=5 MULTNOMAH=22 WASHINGTON=10 YAMHILL=3 GEAR=6 =68

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=9 (4) ADAPT (COOS)=1 (6) BRIDGEWAY=5 (14) BEST CARE BEND=3 (15) GEAR=6 (16) OPTIONS FOR SOUTHERN OREGON=1 (17) TRANSFORMATION WELLNESS CLINIC=1 (18) LIFEWAYS=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=2 (28) LIFEWORCS NW (BEAVERTON)=6 (29) LIFEWORCS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH & HUMAN SVCS.=3 (38) VOA=3 (48) BLUE MOUNTAIN ADDICTIONS=1 (51) BEST CARE=1 (52) LEWIS & CLARK=6 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS- SPANISH ONLY=1 (95) HOLISTIC HEALING=2 (96) OREGON CHANGE CLINIC=1 =58

GA: JOSEPHINE=1 LINN=1 MULTNOMAH=1 WASHINGTON=1 YAMHILL=1=5

(#5) OTHER: A)REGGIE 10= B)OUT OF STATE CALLERS=2 C)PRANKS=7 D)CALLER INQUIRY=2
E)TELEMARKETER=17 =28

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	0	12	4	11	2	2	2	35
2ND WEEK	0	0	11	15	21	9	10	2	68
3RD WEEK	1	2	8	10	12	14	10	4	61
4TH WEEK	2	1	9	6	12	6	7	1	44
5TH WEEK	0	0	6	7	7	0	1	0	21
TOTAL	5	3	46	42	63	31	30	9	229

- 46 # OF REFERAL TO TREATMENT
- 6 # OF LIVE CHATS
- 19,000 # OF WEB PAGE HITS
- 1 # OF SMS/TEXT
- 0 # OF GAM TALK